

# FAQs : CW2205 – WTW 24 Month Time Clock

## 24 Month Clock effective 1/1/2013

Question(s)	Answer(s)
<p><b>1) I read the notice but I don't understand it; how will the changes affect me?</b></p>	<ul style="list-style-type: none"> <li>• There is now a WTW 24 Month clock and individuals will receive up to 24 months of WTW services (dependent upon how many months are remaining on the 48- month CalWORKs time limit).</li> <li>• The WTW 24 Month clock will be unticked when a family is meeting the federal participation requirements.</li> <li>• Once all 24 months have been ticked, WTW services may be extended for those meeting the federal participation requirements.</li> </ul>
<p><b>2) I have not received an appointment notice to review my WTW Plan; can I schedule an appointment with you right now?</b></p>	<ul style="list-style-type: none"> <li>• I will be scheduling appointments with all of my WTW participants to discuss the new rules and you will have an opportunity to change your WTW plan at that time.</li> <li>• WTW participants will be scheduled on a flow basis; those with the least amount of time remaining on the 48-month CalWORKs clock will be scheduled first.</li> <li>• All will be scheduled by June 30, 2013.</li> <li>• Appointments requested by clients outside of this priority process will be scheduled based on the availability of the HSS.</li> </ul>
<p><b>3) How is the 24 Month clock different than the 48 Month clock?</b></p>	<ul style="list-style-type: none"> <li>• The 48-month CalWORKs clock is the maximum number of months an aided adult is allowed to receive CalWORKs benefits.</li> <li>• The new WTW 24-Month Time Clock is the maximum number of months an aided adult can receive WTW services when not meeting the federal participation requirements.</li> </ul>
<p><b>4) How will these changes affect my eligibility for childcare?</b></p>	<ul style="list-style-type: none"> <li>• If you are currently receiving childcare for an approved WTW activity, there will be no immediate change.</li> <li>• I will be scheduling appointments with all of my WTW participants to discuss the new rules and you will have an opportunity to change your WTW plan at that time.</li> </ul>
<p><b>5) I am currently homeless. Is my WTW 24-Month Time Clock still ticking?</b></p>	<ul style="list-style-type: none"> <li>• Worker will review the participant's homeless situation and evaluate whether the homelessness meets the good cause criteria for not participating in a WTW activity.</li> <li>• If good cause exists for not participating, the WTW 24- Month Time Clock will not tick.</li> </ul>
<p><b>6) How many months do I have left on my WTW 24-Month Time Clock and/or How many months do I have left on my 48-month CalWORKs clock?</b></p>	<ul style="list-style-type: none"> <li>• Worker will review the clocks and advise the participant of the number of remaining months on both clocks.</li> </ul>
<p><b>7) Do I have to change my plan</b></p>	<p>You have the option to change your plan by contacting your worker, but you do not have to. If you do not contact your worker to change your</p>

<p><b>and/or reduce my hours?</b></p>	<p>plan and/or hours:</p> <ul style="list-style-type: none"> <li>You will continue to receive the same level of supportive services. As a reminder, you will receive supportive services only for activities in your approved plan.</li> <li>The next time your worker contacts you he/she will discuss the new rules with you and give you a chance to change your plan at that time if you like.</li> </ul>
<p><b>8) What if my aid was cut (sanctioned)?</b></p>	<ul style="list-style-type: none"> <li>If your aid was cut for not participating (called a “sanction”), these new rules may allow you to get more cash aid by ending your sanction.</li> <li>If you are sanctioned, please contact your worker right away to see if these new rules may end your sanction and give you more cash aid.</li> </ul>
<p><b>9) What if I was told I don’t have to participate in activities (exempt) or I don’t think I can?</b></p>	<ul style="list-style-type: none"> <li>There are reasons you may not have to participate in WTW activities (exemptions). For example, these reasons may include disability or taking care of a sick household member.</li> <li>If you are not already exempt and think you should be, please contact your worker right away.</li> <li>If you are not required to participate, you may still be able to volunteer and get supportive services like child care. If you would like to volunteer, please contact your worker.</li> </ul>
<p><b>10) What happens when my WTW 24-Month Time Clock runs out?</b></p>	<ul style="list-style-type: none"> <li>When your 24-month Time Clock runs out, you will have a shorter list of activities to choose to participate in to continue receiving the same amount of cash aid. <ul style="list-style-type: none"> <li>The shorter list may include employment, work experience and community service.</li> <li>Vocational education and training may also be allowed for up to one year after your WTW 24-Month Time Clock ends.</li> </ul> </li> <li>Your worker will explain more about this shorter list of activities to you before your WTW 24-Month Time Clock runs out.</li> <li>Your county will send you a notice before you reach the end of your WTW 24-Month Time Clock. They will provide you with the shorter list of activities to choose from and instructions on what you will need to do next in order to continue receiving the same level of cash aid.</li> <li>Once your WTW 24-Month Time Clock ends, if you do not meet your new participation requirements, your cash aid may be lowered and it may affect your supportive services.</li> <li>There are reasons that can give you more time (an extension) on your WTW 24-Month Time Clock. Your county will send you more information about these reasons before your WTW 24-Month Time Clock runs out.</li> </ul>